



At Your Service

Downtown Boston BID Ambassadors are at work making downtown clean and welcoming. Clad in bright orange shirts and green jackets, ambassadors serve as a friendly presence in the district, maintaining public spaces and offering assistance to visitors.

BID Ambassadors Will...

- Create a friendly, welcoming environment for everyone
- Report incidents and suspicious activity to the Boston Police
- Remove litter and graffiti
- Perform power washing and other special projects
- Water and maintain flower baskets and planters
- Connect those in need to social services programs
- Offer maps, guides, and helpful directions
- Visit businesses regularly as part of the BID's outreach

How May We Help You?

Ambassadors are on the streets seven days a week:

Cleaning	7 am – 10 pm (Monday to Friday) 8 am – 8:30 pm (Saturday and Sunday)
Hospitality	7 am – 10 pm (Monday to Friday) 9 am – 10 pm (Saturday and Sunday)

Learn more about what the Downtown Boston BID can do for you.

We provide promotional services to BID members. Contact us to learn about marketing opportunities and other ways we can promote your business.

BID Customer Service Hotline

www.bostonbid.org
617-261-0066 • help@bostonbid.org



Who We Are...

The Clean and Hospitality Ambassador program is funded by the Downtown Boston Business Improvement District (BID) Corp., a non-profit organization committed to making downtown a vibrant and attractive environment for the people who work, shop, live, and visit here.

www.bostonbid.org

